

PORT QUESTIONNAIRE

NAME OF PORT: SYDNEY

Phonetic pronunciation: **Sid-nee**

Is this port city the same as the Cruise Line's advertised destination? Yes No

Please provide a brief OPERATIONAL port description:

With its iconic Harbour Bridge and Opera House, Sydney remains one of the world's most beautiful destinations. As Australia's cruise gateway Sydney receives over cruise vessels visits each year and some 200,000 plus cruise passengers. Sydney's two air-conditioned cruise terminals are within walking distance of the city and tourist attractions, and 30 minutes from the international airport and daily global connections.

PORT SPECIFICS:

Actual Name of Port (i.e. what a guest would tell a taxi driver): **Overseas Passenger Terminal / Wharf 8 Darling Harbour**

Do ships dock or anchor? **Dock**

Is this port convenient for Turnarounds? Yes No

Is there a covered and secure luggage holding area? Yes No

Is this primarily a passenger or container port? **Passenger**

If docking, are there preferred berths? Yes No

Is there a terminal building? Yes No

Does the local Tourist Board provide services at the port? Yes No

Can we provide personnel for onboard tourism information? Yes No

DISTANCES (please use kilometers throughout the form)

Port to City Center: **1 km**

Gangway to coaches (tour or shuttle): **0.01 km**

Gangway to port entrance or terminal: **0.03 km**

Is it walking distance from the pier to City Center? Yes No

PIER FACILITIES

Are phones available on the pier? Yes No

If so, are phone cards needed? Yes No

Can phone cards be purchased on the pier? Yes No

Is Internet service available on the pier? Yes No

Are there any issues on the pier that affect wheelchairs? **No**

TOUR DISPATCH

Generally speaking, is this an easy or challenging port for tour dispatch? **Generally easy**

Is there space for the coaches to line up efficiently, or must they be called in small numbers by radio from the port gate/holding area? **There is space available for coach parking**

How do guests reach the coaches? **Through terminal building**

What is the approximate walking distance to coaches? **15 m**

TRANSPORT

SHUTTLES

Is shuttle service required? Yes No

Are complimentary shuttles provided by the port? Yes No

Does the port require shuttling guests to the terminal / port entrance? Yes No

Can we supply shuttle service on request? Yes No

Are complimentary shuttles offered by local businesses? Yes No

Does the port provide dedicated crew shuttles? Yes No

Do local businesses provide dedicated crew shuttles? Yes No

What is the recommended shuttle drop-off point? **N/A**

What is the distance from port to drop-off? **N/A**

In normal traffic conditions, what is the drive time from port to drop-off? **N/A**

Are there times of day, based on traffic patterns, when shuttle operation is not recommended? **No**

Is an escort recommended at the shuttle drop? (e.g. difficult to find, problem with pickpockets, etc.) **N/A**

In this region, are public restrooms common? Yes No

If so, do they require local currency? Yes No

TAXIS

Are taxis normally readily available at the port? Yes No

Must taxis wait at a port gate or terminal building, or can they drive directly to the pier? **Taxis wait outside terminal building**

Are taxis allowed to post Half-Day & Full-Day rates on the pier? (e.g. sandwich boards) Yes No

Are most of the taxis good quality cars? Yes No

Are multiple currencies accepted? Yes No

Credit cards? Yes No

Would the taxi usually use the meter for cruise guests? Yes No

Are there unofficial taxis of which the guests should be made aware? Yes No

PRIVATE CARS

Must private cars wait at a port gate or terminal building, or can they drive directly to the pier/gangway? **Terminal building**

Are late model cars, limos & vans available in this port (Mercedes/Volvo, or basically taxi)? **Taxi**

Do the majority of drivers have the language skills to act as guides, or is it recommended to hire both driver AND guide? **Driver only**

PRIVATE ARRANGEMENTS

Are helicopters, water taxis and/or private planes on or near the pier to take guests to airports, points of interest? If so, please describe: **N/A**

PUBLIC TRANSPORT

Please describe any ferry, bus or train service that would be of interest to cruise guests, including distance from the pier and destination: **Ferry service to Taronga Zoo**

Are there any serious safety or health concerns about using public transportation in this port? If so, please detail: **No**

DESTINATION DETAILS

Please provide a DESTINATION description that would be useful for marketing purposes.

Sydney is a free spirited, vibrant city located on one of the most beautiful harbours in the world. It is almost completely surrounded by National Parks. This captivating city has something for everyone - superb beaches, a magnificent harbour for sailing and cruising, wonderful architecture – both old and new, galleries and shopping for everyone.

CURRENCY

What is the local currency? **Australian Dollars AUD**

Are US Dollars accepted? Yes No

Are GBP accepted? Yes No

Are Euros accepted? Yes No

Are there exchange facilities on the pier? Yes No

Are credit cards readily accepted? Yes No

TELEPHONE

Country Code: **61**

City Codes:	City Name	Code
	Sydney	(0)2

VISA INFORMATION

Do any nationalities require visas to enter this port?
If so, please list: **Please refer to www.immi.gov.au**

Yes No

Are ship blanket visas available for this port?

Yes No

MONTHLY TEMPERATURES & RAINFALL

Average monthly temperatures and rainfall for each month of the year

	<i>Jan</i>	<i>Feb</i>	<i>Mar</i>	<i>Apr</i>	<i>May</i>	<i>Jun</i>	<i>Jul</i>	<i>Aug</i>	<i>Sep</i>	<i>Oct</i>	<i>Nov</i>	<i>Dec</i>
Degrees Centigrade	22	22	20	18	15	12	12	13	15	17	19	21
Centimeters	8.9	10	12	13	12	11	11	7.6	7.4	7.1	7.4	7.4
Degrees Fahrenheit	72	72	68	64	59	54	54	55	59	63	66	70
Inches	3	4	5	5	5	4	4	3	3	3	3	3

IMPORTANT HOLIDAYS AND FESTIVALS

Dates, events and possible effect on a ship call

<i>Date</i>	<i>Event</i>	<i>Effect on ship call</i>
04 October 2009	Labour Day	Majority of retail stores remain open
25 December 2009	Christmas Day	Majority of businesses remain closed
26 December 2009	Boxing Day	Majority of retail stores remain open
01 January 2010	New Years Day	Majority of retail stores remain open
26 January 2010	Australia Day	Majority of retail stores remain open
02 April 2010	Good Friday	Majority of businesses remain closed
03 April 2010	Easter Saturday	Majority of retail stores remain open

IMPORTANT SERVICES

	<i>Name</i>	<i>Hours of Operation</i>	<i>Distance from Port (km)</i>
Airport	Sydney Airport		8 km
Churches			
Catholic	St Mary's Cathedral		1.5 km
Synagogue	The Great Synagogue		1.5 km
Mosque	N/A		
Protestant	St Andrews Cathedral		1.5 km
Nearest Banks/ATM	Circular Quay	9am - 5pm	0.5 km
Post Office	Circular Quay	9am - 5pm	0.5 km
Internet Services	Circular Quay	9am - 5pm	0.5 km

ATTRACTIONS AND ACTIVITIES

The top cultural and historic points of interest:

	<i>Name</i>	<i>Distance from Port (km)</i>
1	Sydney Opera House	0.5 km
2	Sydney Harbour Bridge	0.5 km
3	Bondi Beach	7 km
4	The Rocks	0 km

	<i>Name</i>	<i>Hours of Operation</i>	<i>Distance from Port (km)</i>
GOLF	Chatswood Golf Course	7am - sunset	12 km
SWIMMING BEACH - 1	Bondi	24	7 km
Chair rental?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
Changing facilities?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		7 km
Other fees, if applicable	N/A		
Nearest bicycle rental	N/A		
Nearest scooter/moped rental	N/A		

HOTELS, RESORTS & SPAS

	<i>Name</i>	<i>Distance from Port (km)</i>
two 5-star hotels	Four Seasons Hotel	1 km
	Park Hyatt Hotel	1 km
two moderate hotels	The Grace Hotel	2 km
	Mercure Darling Harbour	0 km
one 5-star resort/spa	The Blue Hotel	4 km
one moderate resort/spa	Intercontinental	1 km

SHOPPING

Please specify the days of the week and/or time of day that shops are closed: **Many shops are open 7 days, depending on the area.**

Are there any unique and colorful bazaars or food markets in the regions? If so, please give name, location and proximity to the port: **The Rocks Market is open every Saturday and Sunday from 10am to 5pm, a short stroll from Circular Quay. There are over 150 stalls selling a range of arts, crafts, homewares and collectables.**

DINING

Three (3) recommended restaurants:

<i>Name</i>	<i>Distance from Port (km)</i>
Aria, East Circular Quay	0.5 km
Café Sydney, Circular Quay	0.5 km
Guillaume at Bennelong, Sydney Opera House	0.5 km

Please list any local food specialties: **Seafood**