

PORT QUESTIONNAIRE

NAME OF PORT: HONG KONG - Ocean Terminal

Alternate spelling(s), if applicable:

Phonetic pronunciation:

Is this port city the same as the Cruise Line's advertised destination? Yes No

Please provide a brief OPERATIONAL port description:

Ocean Terminal, built in 1966, is a cruise terminal and shopping centre in Tsim Sha Tsui Hong Kong. It is owned by The Wharf (Holdings) Limited. It was once a wharf pier on the west shore of Tsim Sha Tsui. The pier was later rebuilt and enlarged, and became a cruise terminal. Apart from a terminal, it is also a multi-story shopping centre and was re-branded together with nearby buildings of the Wharf as Harbour City.

PORT SPECIFICS:

Actual Name of Port (i.e. what a guest would tell a taxi driver): **Ocean Terminal**

Do ships dock or anchor? **Dock**

Is this port convenient for Turnarounds? Yes No

Is there a covered and secure luggage holding area? Yes No

Is this primarily a passenger or container port? **Passenger**

If docking, are there preferred berths? Yes No

If so, please elaborate: **South berth**

If anchoring, are there preferred tender landings? Yes No

Is there a terminal building? Yes No

Does the local Tourist Board provide services at the port? Yes No

Can we provide personnel for onboard tourism information? Yes No

DISTANCES (please use kilometers throughout the form)

Port to City Center: **0km**

Gangway to coaches (tour or shuttle): **one floor down**

Gangway to port entrance or terminal: **2-5 minutes walking**

Is it walking distance from the pier to City Center? Yes No

PIER FACILITIES

Are phones available on the pier? Yes No

If so, are phone cards needed? Yes No

Can phone cards be purchased on the pier? Yes No

Is Internet service available on the pier? Yes No

Are there any issues on the pier that affect wheelchairs? **No**

TOUR DISPATCH

Generally speaking, is this an easy or challenging port for tour dispatch? **easy**

Is there space for the coaches to line up efficiently, or must they be called in small numbers by radio from the port gate/holding area? **space is available for the coaches to line up**

How do guests reach the coaches? **Through terminal building**

What is the approximate walking distance to coaches? **5-7 minutes**

TRANSPORT

SHUTTLES

Is shuttle service required? Yes No

Are complimentary shuttles provided by the port? Yes No

Does the port require shuttling guests to the terminal / port entrance? Yes No

Can we supply shuttle service on request? Yes No

Are complimentary shuttles offered by local businesses? Yes No

Does the port provide dedicated crew shuttles? Yes No

Do local businesses provide dedicated crew shuttles? Yes No

What is the recommended shuttle drop-off point? **NA**

What is the distance from port to drop-off? **NA**

In normal traffic conditions, what is the drive time from port to drop-off? **NA**

Are there times of day, based on traffic patterns, when shuttle operation is not recommended? **NA**

Is an escort recommended at the shuttle drop? (e.g. difficult to find, problem with pickpockets, etc.) **NA**

In this region, are public restrooms common? Yes No

If so, do they require local currency? Yes No

TAXIS

Are taxis normally readily available at the port? Yes No

Must taxis wait at a port gate or terminal building, or can they drive directly to the pier? **pier**

Are taxis allowed to post Half-Day & Full-Day rates on the pier? (e.g. sandwich boards) Yes No

Are most of the taxis good quality cars? Yes No

What is the hourly rate? **N/A**

What is the taxi rate from the pier to City Center? **HK\$ 18 (e.g. Peninsula Hotel)**

Are multiple currencies accepted? Yes No

Credit cards? Yes No

Would the taxi usually use the meter for cruise guests? Yes No

Are there unofficial taxis of which the guests should be made aware? Yes No

PRIVATE CARS

Must private cars wait at a port gate or terminal building, or can they drive directly to the pier/gangway? **pier**

Are late model cars, limos & vans available in this port (Mercedes/Volvo, or basically taxi)? **taxi**

Do the majority of drivers have the language skills to act as guides, or is it recommended to hire both driver AND guide? **driver & guide**

PRIVATE ARRANGEMENTS

Are helicopters, water taxis and/or private planes on or near the pier to take guests to airports, points of interest? If so, please describe: **No**

PUBLIC TRANSPORT

Please describe any ferry, bus or train service that would be of interest to cruise guests, including distance from the pier and destination: **Star Ferry ride to Central - 5 - 7 minute walk from pier to Star Ferry pier**

Are there any serious safety or health concerns about using public transportation in this port? If so, please detail: **No**

DESTINATION DETAILS

Please provide a DESTINATION description that would be useful for marketing purposes:

Hong Kong meets every criterion for a fly-cruise destination, and more. Significantly, a worldwide network of close to 90 international airlines and a flotilla of leading global and regional cruise lines use Hong Kong as an Asian hub. But most importantly, Hong Kong is one of the world's most exciting and memorable places to visit – a dynamic living culture where East meets West in a rich heritage of lifestyles and architecture, where food is an art form and dining is a gourmet's dream, where shopping surpasses every superlative and the nightlife sizzles, where fun-filled theme parks cater for families, and where peaceful mountains, beaches and countryside beckon only minutes away from the bustling city. No other destination sparkles like Hong Kong! So come, live the splendor of Asia's magnificent jewel. You're sure to love the memories!

CURRENCYWhat is the local currency? **HK Dollars**Are US Dollars accepted? Yes No Are GBP accepted? Yes No Are Euros accepted? Yes No Are there exchange facilities on the pier? Yes No Are credit cards readily accepted? Yes No **TELEPHONE**Country Code: **852****VISA INFORMATION**Do any nationalities require visas to enter this port? Yes No Are ship blanket visas available for this port? Yes No **MONTHLY TEMPERATURES & RAINFALL**

Average monthly temperatures and rainfall for each month of the year

	<i>Jan</i>	<i>Feb</i>	<i>Mar</i>	<i>Apr</i>	<i>May</i>	<i>Jun</i>	<i>Jul</i>	<i>Aug</i>	<i>Sep</i>	<i>Oct</i>	<i>Nov</i>	<i>Dec</i>
Degrees Centigrade	13	14	18	22	25	27	32	32	32	25	20	14
Centimeters	2.8	4.3	7.4	14	29	40	36	38	30	12	3.8	2.5
Degrees Fahrenheit	55	57	64	72	77	81	90	90	90	77	68	57
Inches	1	2	3	5	11	16	14	15	12	5	1	1

IMPORTANT HOLIDAYS AND FESTIVALS

Dates, events and possible effect on a ship call

<i>Date</i>	<i>Event</i>
January 1	New Year's Day
Jan/Feb (varies)	Chinese New Year
April (varies)	Ching Ming Festival
April (varies)	Easter
May 1	Labor Day
May (varies)	Buddha's Birthday
June (varies)	Dragon Boat Festival
July 1	HKSAR Day
September (varies)	Mid Autumn Festival
October 1	National Day
October (varies)	Chung Yeung
December 25	Christmas Day
December 26	Boxing Day

IMPORTANT SERVICES

	<i>Name</i>	<i>Hours of Operation</i>	<i>Distance from Port (km)</i>
Airport	Hong Kong International Airport		30km
Churches			
Catholic	Parish History Rosary Church		1km
Synagogue	Kehilat Zion - Hechal Ezra		2km
Mosque	Kowloon Mosque and Islamic Centre	Th 11-6; Sat 3-6	2km
Protestant	St. Andrew's Church		1km
Nearest Banks/ATM	HSBC / Hang Seng Bank	9-4:30 (M-F); 9-12:30 (Sat)	1km
Post Office	Kowloon Post Office	9-6 (M-Sat); 9-2 (Sun)	1km
Internet Services	Nearby hotels' business centers		buildings next door

ATTRACTIONS AND ACTIVITIES

The top five (5) cultural and historic points of interest:

	<i>Name</i>	<i>Distance from Port (km)</i>
1	Victoria Peak	7km
2	Man Mo Temple	7km
3	Statue Square	5km
4	Clock Tower	1km (walking distance)
5	Hong Kong History Museum	2km

	<i>Name</i>	<i>Hours of Operation</i>	<i>Distance from Port (km)</i>
GOLF			
SWIMMING BEACH	n/a		
Chair rental?	Yes <input type="checkbox"/> No <input type="checkbox"/>		
Changing facilities?	Yes <input type="checkbox"/> No <input type="checkbox"/>		
Nearest bicycle rental	NA		
Nearest scooter/moped rental	NA		

HOTELS, RESORTS & SPAS

	<i>Name</i>	<i>Distance from Port (km)</i>
two 5-star hotels	Peninsula Hotel	500m (walking distance)
	Mandarin Oriental	5km
two moderate hotels	Sheraton Hotel & Towers	1km
	Marco Polo Hong Kong Hotel	building next door
one 5-star resort/spa	Peninsula Hotel	500m (walking distance)
one moderate resort/spa	Sheraton Hotel	1km

SHOPPING

Please specify the days of the week and/or time of day that shops are closed: **The day of Lunar Chinese New Year**

Are there any genuinely unique items for purchase in this region? (e.g. pearls, tanzanite, woolens, olives, etc.) **Jewellery, Jade,**

Tailoring

Can personal shoppers be booked through us? Yes No

Are there any unique and colorful bazaars or food markets in the regions? If so, please give name, location and proximity to the port: **Night Market, Ladies Market**

DINING

Three (3) recommended restaurants:

<i>Name</i>	<i>Distance from Port (km)</i>
AQUA - Fusion	1km
Spring Moon Restaurant - Chinese cuisine	500m
Nobu Restaurant - Japanese cuisine	1km

Please list any local food specialties: **Cantonese**