

PORT QUESTIONNAIRE

NAME OF PORT: GUAYAQUIL

Phonetic pronunciation: **gwAI-a-keel**

Is this port city the same as the Cruise Line's advertised destination? Yes No

Please provide a brief OPERATIONAL port description (approximately 50 words)

Guayaquil, Ecuador's commercial capital, is home to 61.80% of Ecuador's cargo traffic, making it the 13th largest port in Latin America and the Caribbean. The port is located 50 nautical miles into a channel surrounded by mangroves and thus provides extremely calm waters. The port's multipurpose terminal boasts five 185-meter piers.

PORT SPECIFICS:

Actual Name of Port (i.e. what a guest would tell a taxi driver): **Puerto Marítimo**

Do ships dock or anchor? **Dock**

Is this port convenient for Turnarounds? Yes No

Is there a covered and secure luggage holding area? Yes No

Is this primarily a passenger or container port? **Both**

If docking, are there preferred berths? Yes No

If so, please elaborate: **4, 5 & 6: they are closer to main gate and passengers can walk more easily to the port exit**

If anchoring, are there preferred tender landings? Yes No

If so, please elaborate: **n/a**

Is there a terminal building? Yes No

Does the local Tourist Board provide services at the port? Yes No

Can we provide personnel for onboard tourism information? Yes No

DISTANCES (please use kilometers throughout the form)

Port to City Center: **10 kms**

Gangway to coaches (tour or shuttle): **10 mtrs.**

Gangway to port entrance or terminal: **10 mtrs.**

Is it walking distance from the pier to City Center? Yes No

PIER FACILITIES

Are phones available on the pier? Yes No

If so, are phone cards needed? Yes No

Can phone cards be purchased on the pier? Yes No

Is Internet service available on the pier? Yes No

Are there any issues on the pier that affect wheelchairs? **If the ship has a platform there are no issues affecting the use of wheelchairs**

TOUR DISPATCH

Generally speaking, is this an easy or challenging port for tour dispatch?

Please elaborate: **Guayaquil is an easy port for tour dispatch. If done with sufficient advance warning, it is easy to obtain permits for vehicles to enter the port. The distance from the port to the city centre is not relatively short, allowing for half day or full day tours to be easily operated.**

Is there space for the coaches to line up efficiently, or must they be called in small numbers by radio from the port gate/holding area? **The buses are parked outside the pier /port for security reasons. They are called one by one for security reasons but once they are there, the buses are lined up close to the ship.**

How do guests reach the coaches? **Walk across pier**

What is the approximate walking distance to coaches? **8 -15 mtrs**

TRANSPORT

SHUTTLES

Is shuttle service required? Yes No

Are complimentary shuttles provided by the port? Yes No

Does the port require shuttling guests to the terminal / port entrance? Yes No

Can we supply shuttle service on request? Yes No

Are complimentary shuttles offered by local businesses? Yes No

Does the port provide dedicated crew shuttles? Yes No

Do local businesses provide dedicated crew shuttles? Yes No

What is the recommended shuttle drop-off point? **The main gate**

What is the distance from port to drop-off? **This depends upon the pier assigned and varies between 100mtrs to 2 km.**

In normal traffic conditions, what is the drive time from port to drop-off? **35 min.**

Are there times of day, based on traffic patterns, when shuttle operation is not recommended? **12- 1h30pm and 5-30- 7h30 pm**

Is an escort recommended at the shuttle drop? (e.g. difficult to find, problem with pickpockets, etc.) **yes**

In this region, are public restrooms common? Yes No

TAXIS

Are taxis normally readily available at the port? Yes No

Must taxis wait at a port gate or terminal building, or can they drive directly to the pier? **Taxis can drive to the pier if they have a permit obtained by the ground operator, otherwise they must wait at the main gate outside the port.**

Are taxis allowed to post Half-Day & Full-Day rates on the pier? (e.g. sandwich boards) Yes No

Are most of the taxis good quality cars? Yes No

What is the hourly rate? **n/a**

What is the taxi rate from the pier to City Center? **8 USD**

Are multiple currencies accepted? Yes No

Credit cards? Yes No

Would the taxi usually use the meter for cruise guests? Yes No

Are there unofficial taxis of which the guests should be made aware? Yes No

PRIVATE CARS

Must private cars wait at a port gate or terminal building, or can they drive directly to the pier/gangway? **If the ground operator has obtained a permit for vehicles providing private transportation they will be able to enter directly to the pier. Otherwise they will wait at the port gate.**

Are late model cars, limos & vans available in this port (Mercedes/Volvo, or basically taxi)? **SUVs and vans are available. No limos.**

Do the majority of drivers have the language skills to act as guides, or is it recommended to hire both driver AND guide? **It is recommended to have a driver AND a guide.**

PRIVATE ARRANGEMENTS

Are helicopters, water taxis and/or private planes on or near the pier to take guests to airports, points of interest? If so, please describe: **NO**

PUBLIC TRANSPORT

Please describe any ferry, bus or train service that would be of interest to cruise guests, including distance from the pier and destination: **N/A**

Are there any serious safety or health concerns about using public transportation in this port? If so, please detail: **Public transportation is not very well organized and not recommended for foreigners for security reasons.**

DESTINATION DETAILS

Please provide a DESTINATION description that would be useful for marketing purposes.

Who could forget Guayaquil, Ecuador's 'second' city (although 'guayaquileños' would doubtless refute such a statement) and the country's largest in terms of population, the unofficial estimate being over 3 million, making the city twice the size of Ecuador's capital. The spirit of this bold city has been forever immortalized in its name: a fusion of Guayas, the Puna Chief who fought bravely against Inca and later against Spanish invasion, and his wife, Quill, who he is said to have slain before drowning himself rather than letting her fall into the hands of the Spanish marauders.

The commercial heart of Ecuador has recently seen a series of vast urban renewal projects that have turned the Guayaquil's central waterfront into one of the most vibrant, modern and trendy urban centers in South America. The city is, of course, an excellent starting point for trips to the Galapagos Islands, only 1½ hours flight as opposed to 3 hours from Quito, and closer for onward flights to destinations further south such as Lima, Santiago and Buenos Aires, La Paz. New roads connecting Guayaquil with Cuenca, in the Southern Highlands, have reduced transfer times to around 4 hours, and can be combined with a visit to the splendid Cajas National Park en route.

CURRENCY

What is the local currency? **US Dollar**

- Are US Dollars accepted? Yes No
- Are GBP accepted? Yes No
- Are Euros accepted? Yes No
- Are there exchange facilities on the pier? Yes No
- Are credit cards readily accepted? Yes No

TELEPHONE

Country Code: **593**

City Codes:	City Name	Code
	Guayaquil	4
	Quito	2
	Cuenca	7

VISA INFORMATION

- Do any nationalities require visas to enter this port? Yes No
- If so, please list: **Mexican citizens and those coming from Middle East, India, Pakistan, Bangladesh.**
- Are ship blanket visas available for this port? Yes No

MONTHLY TEMPERATURES & RAINFALL

Average monthly temperatures and rainfall for each month of the year:

	<i>Jan</i>	<i>Feb</i>	<i>Mar</i>	<i>Apr</i>	<i>May</i>	<i>Jun</i>	<i>Jul</i>	<i>Aug</i>	<i>Sep</i>	<i>Oct</i>	<i>Nov</i>	<i>Dec</i>
Degrees Centigrade	32	32	32	32	32	30	32	33	34	34	34	36
Centimeters	58	72	74	43	18	12	8	0	0	0	0	10
Degrees Fahrenheit	90	90	90	90	90	86	90	91	93	93	93	97
Inches	23	28	29	17	7	5	3	0	0	0	0	4

IMPORTANT HOLIDAYS AND FESTIVALS

2007 dates, events and possible effect of a ship call

<i>Date</i>	<i>Event</i>	<i>Effect on ship call</i>
Jan 1	New Year's Day	Shops, restaurants, museums closed
February	Carnival	The tradition is water fights in the streets
March	Easter	Good Friday: shops are closed
May 1	Labor Day	Shops, museums closed
July 25	Foundation of Guayaquil	Parades and other celebrations in town
Oct. 9	Independence of Guayaquil	Parades

IMPORTANT SERVICES

	<i>Name</i>	<i>Hours of Operation</i>	<i>Distance from Port (km)</i>
Airport	Jose Joaquin de Olmedo		15 kms
Churches			
Catholic	Sagrados Corazones	Sun. 7- 8am / 6-7pm	18 km
Synagogue	n/a		
Mosque	n/a		
Protestant	n/a		
Nearest Banks/ATM	Inside the port	09ham - 05pm Mon-Fri	
Post Office	Basic postal services inside the port	08ham -4 pm Mon-Fri	
Internet Services	n/a		

ATTRACTIONS AND ACTIVITIES

The top cultural and historic points of interest:

	<i>Name</i>	<i>Distance from Port (km)</i>
1	Historical Park	22 km
2	Anthropology Museum	18 km
3	Las Peñas neighbourhood and El Carmen Hill	15 km
4	Marina - Malecon 2000	15 km

	<i>Name</i>	<i>Hours of Operation</i>	<i>Distance from Port (km)</i>
GOLF	n/a		
SWIMMING BEACH - 1	Salinas		144 km
Chair rental?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
Changing facilities?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
Nearest bicycle rental	n/a		
Nearest scooter/moped rental	n/a		

HOTELS, RESORTS & SPAS

	<i>Name</i>	<i>Distance from Port (km)</i>
two 5-star hotels	Hilton hotel	15 km
	Oro Verde	18 km
two moderate hotels	Sheraton	15 km
	Hampton Inn	16 km
5-star resort/spa	n/a	
moderate resort/spa	n/a	

SHOPPING

Please specify the days of the week and/or time of day that shops are closed: **Sundays all day**

Are there any genuinely unique items for purchase in this region? (e.g. pearls, tanzanite, woolens, olives, etc.) **Panama hats**

Can personal shoppers be booked through us? Yes No

Are there any unique and colorful bazaars or food markets in the regions? If so, please give name, location and proximity to the port: **n/a**

DINING

Three (3) recommended restaurants:

<i>Name</i>	<i>Distance from Port (km)</i>
Riviera	16 km
Paprika	16 km
Blu	16 km

Please list any local food specialties: **ceviche - sea food in general**