

## PORT QUESTIONNAIRE

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### NAME OF PORT: MANTA

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Phonetic pronunciation: **MAN-ta**

Is this port city the same as the Cruise Line's advertised destination? Yes  No

Please provide a brief OPERATIONAL port description

**Manta provides excellent conditions for all types of shipping. The port has open sea access to international shipping traffic routes, just 25 nautical miles away from the pier. Its natural depth (minimum 12 meters at the lowest tide) allows for the docking of large vessels 24 hours a day, 365 days a year. Manta's airport is just 5 kilometres away from the pier, making it logistically an excellent choice.**

### PORT SPECIFICS:

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Actual Name of Port (i.e. what a guest would tell a taxi driver): **Puerto Marítimo**

Do ships dock or anchor? **Anchor**

Is this port convenient for Turnarounds? Yes  No

If not, why? **Manta itself does not have enough hotel space for large ships and no international flights; for turnarounds, passengers must fly to/from Manta from either Quito or Guayaquil.**

Is there a covered and secure luggage holding area? Yes  No

Is this primarily a passenger or container port? **Both**

If docking, are there preferred berths? Yes  No

If so, please elaborate: **#4**

If anchoring, are there preferred tender landings? Yes  No

Is there a terminal building? Yes  No

Does the local Tourist Board provide services at the port? Yes  No

Can we provide personnel for onboard tourism information? Yes  No

### DISTANCES (please use kilometers throughout the form)

Port to City Center: **1 km**

Gangway to coaches (tour or shuttle): **50 mtrs**

Gangway to port entrance or terminal: **100 mtrs**

Is it walking distance from the pier to City Center? Yes  No

### PIER FACILITIES

Are phones available on the pier? Yes  No

If so, are phone cards needed? Yes  No

Can phone cards be purchased on the pier? Yes  No

Is Internet service available on the pier? Yes  No

Are there any issues on the pier that affect wheelchairs? **If the ship has a platform there are not issues affecting the use of wheelchairs.**

### TOUR DISPATCH

Generally speaking, is this an easy or challenging port for tour dispatch?

Please elaborate: **Manta is an easy port for tour dispatch. If requested with sufficient warning, it is easy to obtain permits for the vehicles to meet passengers inside the port. The port is almost within the city limits, which is very convenient to arrange tours both inside and outside of the city of Manta.**

Is there space for the coaches to line up efficiently, or must they be called in small numbers by radio from the port gate/holding area? **The buses are parked outside the pier /port for security reasons. They are called one by one for security reasons but once they are there, the buses are lined up close to the ship.**

How do guests reach the coaches? **Walk across pier**

What is the approximate walking distance to coaches? **8 -15 mtrs**

## TRANSPORT

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### SHUTTLES

- Is shuttle service required? Yes  No
- Are complimentary shuttles provided by the port? Yes  No
- Does the port require shuttling guests to the terminal / port entrance? Yes  No
- Can we supply shuttle service on request? Yes  No
- Are complimentary shuttles offered by local businesses? Yes  No
- Does the port provide dedicated crew shuttles? Yes  No
- Do local businesses provide dedicated crew shuttles? Yes  No
- What is the recommended shuttle drop-off point? **The main gate**
- What is the distance from port to drop-off? **2 mtrs**
- In normal traffic conditions, what is the drive time from port to drop-off? **10 minutes**
- Are there times of day, based on traffic patterns, when shuttle operation is not recommended? **7-9am / 1-2 pm / 5-7pm rush hour**
- Is an escort recommended at the shuttle drop? (e.g. difficult to find, problem with pickpockets, etc.) **yes**
- In this region, are public restrooms common? Yes  No

### TAXIS

- Are taxis normally readily available at the port? Yes  No
- Must taxis wait at a port gate or terminal building, or can they drive directly to the pier? **No, taxis cannot go inside the port.**
- Are taxis allowed to post Half-Day & Full-Day rates on the pier? (e.g. sandwich boards) Yes  No
- Are most of the taxis good quality cars? Yes  No
- What is the hourly rate? **n/a**
- What is the taxi rate from the pier to City Center? **2 USD**
- Are multiple currencies accepted? Yes  No
- Credit cards? Yes  No
- Would the taxi usually use the meter for cruise guests? Yes  No
- Are there unofficial taxis of which the guests should be made aware? Yes  No

### PRIVATE CARS

- Must private cars wait at a port gate or terminal building, or can they drive directly to the pier/gangway? **If the ground operator has obtained a permit for vehicles providing private transportation they will be able to enter directly to the pier. Otherwise they will wait at the port gate.**
- Are late model cars, limos & vans available in this port (Mercedes/Volvo, or basically taxi)? **SUVs and vans are available. No limos.**
- Do the majority of drivers have the language skills to act as guides, or is it recommended to hire both driver AND guide? **It is recommended to have a driver AND a guide.**

### PRIVATE ARRANGEMENTS

- Are helicopters, water taxis and/or private planes on or near the pier to take guests to airports, points of interest? If so, please describe: **NO**

### PUBLIC TRANSPORT

- Please describe any ferry, bus or train service that would be of interest to cruise guests, including distance from the pier and destination: **N/A**
- Are there any serious safety or health concerns about using public transportation in this port? If so, please detail: **Public transportation is not very well organized and not recommended for foreigners.**

## DESTINATION DETAILS

Please provide a DESTINATION description that would be useful for marketing purposes.

**Manta is conveniently located in the center of Ecuador's Pacific coast: this area is thought to have been home to some of South America's most ancient civilizations, and it was near here that the oldest fragments of pottery in the continent were unearthed. In this peaceful region, you are never far away from the Machalilla National Park, Ecuador's only coastal National park, created in 1979 to preserve a 50-kilometre stretch of beach, tropical dry forest, cloud forest and several offshore islands. It is home to a variety of interesting trees and bird species (over 200 species have been recorded in the area), including parrots and parakeets and a variety of seabirds on the coast. The visitor sites of the Machalilla National Park include the Los Frailes Beach, a pristine beach surrounded by dry forest vegetation and palo santo trees.**

### CURRENCY

What is the local currency? **US Dollar**

Are US Dollars accepted? Yes  No

Are GBP accepted? Yes  No

Are Euros accepted? Yes  No

Are there exchange facilities on the pier? Yes  No

Are credit cards readily accepted? Yes  No

### TELEPHONE

Country Code: **593**

City Codes:	City Name	Code
	<b>Manta</b>	<b>5</b>
	<b>Quito</b>	<b>2</b>
	<b>Cuenca</b>	<b>7</b>

### VISA INFORMATION

Do any nationalities require visas to enter this port? Yes  No

If so, please list: **Mexican citizens and those coming from Middle East, India, Pakistan, Bangladesh**

Are ship blanket visas available for this port? Yes  No

### MONTHLY TEMPERATURES & RAINFALL

Average monthly temperatures and rainfall for each month of the year:

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Degrees Centigrade	32	32	32	32	32	30	32	33	34	34	34	36
Centimeters	58	72	74	43	18	12	8	0	0	0	0	10
Degrees Fahrenheit	90	90	90	90	90	86	90	91	93	93	93	97
Inches	23	28	29	17	7	5	3	0	0	0	0	4

### IMPORTANT HOLIDAYS AND FESTIVALS

2007 dates, events and possible effect of a ship call

Date	Event	Effect on ship call
Jan 1	New Year's Day	Shops, restaurants, museums closed
February	Carnival	Water fights in the street are traditional
March	Easter	Good Friday shops are closed
May 1	Labor Day	Shops, museums closed
Oct. 23-25	Local holidays	Shops and museums closed
Nov. 4	Local holiday	Shops and museums closed

### IMPORTANT SERVICES

	Name	Hours of Operation	Distance from Port (km)
Airport	Eloy Alfaro		20 km.
Churches			
Catholic	La Merced / La Dolorosa	7-9 am / 7 pm	100 mtrs
Synagogue	n/a		
Mosque	n/a		
Protestant	n/a		
Nearest Banks/ATM	Next to the port	09am-5 pm Mon-Fri	
Post Office	Basic postal services next to the port	08am -4 pm Mon-Fri	
Internet Services	n/a		

### ATTRACTIONS AND ACTIVITIES

The top cultural and historic points of interest:

	<i>Name</i>	<i>Distance from Port (km)</i>
1	<b>Archaeological Museum</b>	<b>800 mtrs</b>
2	<b>Montecristi</b>	<b>80 km</b>
3	<b>Machalilla National Park</b>	<b>200 km</b>

	<i>Name</i>	<i>Hours of Operation</i>	<i>Distance from Port (km)</i>
GOLF			
SWIMMING BEACH - 1	<b>El Murciélago</b>		<b>1 km</b>
Chair rental?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
Changing facilities?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
Other fees, if applicable	<b>n/a</b>		
SWIMMING BEACH - 2	<b>Los Frailes</b>		<b>200 km</b>
Chair rental?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
Changing facilities?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
Other fees, if applicable	<b>20</b>	<b>Machalilla Park Fee</b>	
Nearest bicycle rental	<b>n/a</b>		
Nearest scooter/moped rental	<b>n/a</b>		

### HOTELS, RESORTS & SPAS

	<i>Name</i>	<i>Distance from Port (km)</i>
two 5-star hotels	<b>Oro Verde</b>	<b>300 mtrs</b>
	<b>Howard Johnson</b>	<b>500 mtrs</b>
moderate hotels	<b>n/a</b>	
5-star resort/spa	<b>n/a</b>	
moderate resort/spa	<b>n/a</b>	

### SHOPPING

Please specify the days of the week and/or time of day that shops are closed: **Sundays all day**

Are there any genuinely unique items for purchase in this region? (e.g. pearls, tanzanite, woolens, olives, etc.) **Panama hats, handicrafts made in tagua seed.**

Can personal shoppers be booked through us? Yes  No

Are there any unique and colorful bazaars or food markets in the regions? If so, please give name, location and proximity to the port: **n/a**

### DINING

Recommended restaurant:

<i>Name</i>	<i>Distance from Port (km)</i>
<b>Martinica</b>	<b>500 mtrs</b>

Please list any local food specialties: **ceviche - sea food in general**