

# PORT QUESTIONNAIRE

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**NAME OF PORT: Alexandria**

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Phonetic pronunciation: **Aleksandreya**

Is this port city the same as the Cruise Line's advertised destination? Yes  No

Please provide a brief OPERATIONAL port description:

**Alexandria port is the main port in Egypt. It is dated to 1900 BC where the pharaohs established a port west of Pharon and Pharous islands, which was then called Rakouda. The Port area is about 2300 meters long and 300 meters wide. The port has docks with different depths and more than one entrance.**

**Alexandria is considered to be the second most important city in Egypt. As one of the country's main ports, 75% of Egypt's foreign trade passes through it. In Alexandria there are two ports, one located eastwards called the Eastern port and the other westwards and called Western port. There is a T-shaped peninsula separating them.**

## PORT SPECIFICS:

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Actual Name of Port (i.e. what a guest would tell a taxi driver): **Meena EL Eskandareya**

Do ships dock or anchor? **Dock**

Is this port convenient for Turnarounds? Yes  No

Is there a covered and secure luggage holding area? Yes  No

Is this primarily a passenger or container port? **Both**

If docking, are there preferred berths? Yes  No

If so, please elaborate: **Numbers 20, 22, 24, 26**

If anchoring, are there preferred tender landings? Yes  No

Is there a terminal building? Yes  No

Does the local Tourist Board provide services at the port? Yes  No

Can we provide personnel for onboard tourism information? Yes  No

## DISTANCES (please use kilometers throughout the form)

Port to City Center: **3 kilometers**

Gangway to coaches (tour or shuttle): **500 meters**

Gangway to port entrance or terminal: **1 kilometer**

Is it walking distance from the pier to City Center? Yes  No

## PIER FACILITIES

Are phones available on the pier? Yes  No

If so, are phone cards needed? Yes  No

Can phone cards be purchased on the pier? Yes  No

Is Internet service available on the pier? Yes  No

Are there any issues on the pier that affect wheelchairs? **NO**

## TOUR DISPATCH

Generally speaking, is this an easy or challenging port for tour dispatch? **It is an easy Port**

Is there space for the coaches to line up efficiently, or must they be called in small numbers by radio from the port gate/holding area? **Yes, there is space for the coaches to line up**

How do guests reach the coaches? **Walk across pier**

What is the approximate walking distance to coaches? **500 meters**

## TRANSPORT

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### SHUTTLES

- Is shuttle service required? Yes  No
- Are complimentary shuttles provided by the port? Yes  No
- Does the port require shuttling guests to the terminal / port entrance? Yes  No
- Can we supply shuttle service on request? Yes  No
- Are complimentary shuttles offered by local businesses? Yes  No
- Does the port provide dedicated crew shuttles? Yes  No
- Do local businesses provide dedicated crew shuttles? Yes  No

What is the recommended shuttle drop-off point? **Downtown, Saad Zaghloul Square**

What is the distance from port to drop-off? **3 km**

In normal traffic conditions, what is the drive time from port to drop-off? **30 minutes**

Are there times of day, based on traffic patterns, when shuttle operation is not recommended? **No**

Is an escort recommended at the shuttle drop? (e.g. difficult to find, problem with pickpockets, etc.) **Yes, because drivers do not speak English and won't be able to communicate with the passengers regarding areas they can visit, distances, the timing and other information that can be helpful for the passengers.**

In this region, are public restrooms common? Yes  No

### TAXIS

Are taxis normally readily available at the port? Yes  No

Must taxis wait at a port gate or terminal building, or can they drive directly to the pier? **There are some taxis available in the Port premises and these taxis have entrance permission from the Pier Authorities. Accordingly, they can drive directly to the Pier at the end of the tour, driving the passengers to the Pier to re-join their vessel. These taxis are also registered at the Tourist Police, therefore they are safer than the taxis located outside the gate.**

Are taxis allowed to post Half-Day & Full-Day rates on the pier? (e.g. sandwich boards) Yes  No

Are most of the taxis good quality cars? Yes  No

What is the hourly rate? **Taxis are not metered, therefore it is always recommended to deal with the Taxi driver regarding the charge for the pre-designated route before boarding. Also please note that Taxi Drivers do not speak English well.**

What is the taxi rate from the pier to City Center? **10\$/way**

Are multiple currencies accepted? Yes  No

Credit cards? Yes  No

Would the taxi usually use the meter for cruise guests? Yes  No

Are there unofficial taxis of which the guests should be made aware? Yes  No

### PRIVATE CARS

Must private cars wait at a port gate or terminal building, or can they drive directly to the pier/gangway? **Private vehicles can drive directly to the Pier provided they have entrance permission from the Pier Authorities.**

Are late model cars, limos & vans available in this port (Mercedes/Volvo, or basically taxi)? **Must come from Cairo.**

Do the majority of drivers have the language skills to act as guides, or is it recommended to hire both driver AND guide? **Taxi drivers do not speak English well, and in Egypt there is no Driver/Guide service. Therefore it is recommended to hire driver and guide.**

### PRIVATE ARRANGEMENTS

Are helicopters, water taxis and/or private planes on or near the pier to take guests to airports, points of interest? **No**

### PUBLIC TRANSPORT

Please describe any ferry, bus or train service that would be of interest to cruise guests, including distance from the pier and destination: **There is public transportation like buses, mini-buses and trains, however they are not recommended at all for the guests.**

Are there any serious safety or health concerns about using public transportation in this port? **No**

**DESTINATION DETAILS**

Please provide a DESTINATION description that would be useful for marketing purposes.

**Alexandria is the second largest city in Egypt. Known as "The Pearl of the Mediterranean", Alexandria has a special atmosphere that is more Mediterranean than Middle Eastern; its ambience and cultural heritage distance it from the rest of the country although it is actually only 225 kilometers from Cairo.**

**Founded by Alexander the Great in 331 BC, Alexandria became the capital of Greco-Roman Egypt, its status as a beacon of culture symbolized by Pharos, the legendary lighthouse that was one of the Seven Wonders of the World. The setting for the stormy relationship between Cleopatra and Mark Antony, Alexandria was also the center of learning in the ancient world. But ancient Alexandria declined, and when Napoleon landed, he found a sparsely populated fishing village.**

**From the 19th century Alexandria took a new role, as a focus for Egypt's commercial and maritime expansion. Writers such as E. M. Forster and Gerald Durrell have immortalized this Alexandria. Generations of immigrants from Greece, Italy and the Levant settled here and made the city synonymous with commerce, cosmopolitanism and bohemian culture. Today, Alexandria is a city to explore at random. It is as important to enjoy the atmosphere as it is to see the sights.**

**CURRENCY**

What is the local currency? **Egyptian Pound**

- Are US Dollars accepted? Yes  No
- Are GBP accepted? Yes  No
- Are Euros accepted? Yes  No
- Are there exchange facilities on the pier? Yes  No
- Are credit cards readily accepted? Yes  No

**TELEPHONE**

Country Code: **0020**

City Codes:	City Name	Code
	<b>Alexandria</b>	<b>03</b>
	<b>Cairo</b>	<b>02</b>

**VISA INFORMATION**

Do any nationalities require visas to enter this port? Yes  No

If so, please list: **All North American, Canadians, Europeans and Australian nationalities can get a quick trip stamp on the Ship upon arrival at the port.**

**West & South Africans, South American and Russians, should get pre -entry visas.**

**These are the current published regulations and they are subject to change at any time.**

Are ship blanket visas available for this port? Yes  No

**MONTHLY TEMPERATURES & RAINFALL**

Average monthly temperatures and rainfall for each month of the year:

	<i>Jan</i>	<i>Feb</i>	<i>Mar</i>	<i>Apr</i>	<i>May</i>	<i>Jun</i>	<i>Jul</i>	<i>Aug</i>	<i>Sep</i>	<i>Oct</i>	<i>Nov</i>	<i>Dec</i>
Degrees Centigrade	<b>18</b>	<b>19</b>	<b>21</b>	<b>23</b>	<b>26</b>	<b>28</b>	<b>29</b>	<b>30</b>	<b>29</b>	<b>27</b>	<b>24</b>	<b>20</b>
Centimeters	<b>4.8</b>	<b>2.3</b>	<b>1</b>	<b>0.3</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0.3</b>	<b>3.3</b>	<b>5.6</b>
Degrees Fahrenheit	<b>64</b>	<b>66</b>	<b>70</b>	<b>73</b>	<b>79</b>	<b>82</b>	<b>84</b>	<b>86</b>	<b>84</b>	<b>81</b>	<b>75</b>	<b>68</b>
Inches	<b>2</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>2</b>

**IMPORTANT HOLIDAYS AND FESTIVALS**

Dates, events and possible effect on a ship call

<i>Date</i>	<i>Event</i>	<i>Effect on ship call</i>
<b>13 September till 13 October.</b>	<b>The Holy Month of Ramadan</b>	<b>All the sights close early than normal days, by 14:30 - 15:00, therefore we always arrange for all the visits to take place first and delay the lunch to be served at the end of the day after that all visits are done. That Said, we always offer snack boxes for the guests during the day due to the late lunch time. Or if possible, the Ship provides these snack boxes</b>
<b>7 January</b>	<b>Coptic Christmas day</b>	<b>Alexandria Library is closed - All Military Museums are closed - All sights in Alexandria close earlier than normal, by 14:30</b>

20 January	Islamic New Year - Hijri year	Alexandria Library is closed - All Military Museums are closed - All sights in Alexandria close earlier than normal, by 14:30
31 March	Birth of Prophet Mohamed	Alexandria Library is closed - All Military Museums are closed - All sights in Alexandria close earlier than normal, by 14:30
8 April	Coptic Easter	Alexandria Library is closed - All Military Museums are closed - All sights in Alexandria close earlier than normal, by 14:30
25 April	Sinai Liberation Day	Alexandria Library is closed - All Military Museums are closed - All sights in Alexandria close earlier than normal, by 14:30
1 May	Labor Day	Alexandria Library is closed - All Military Museums are closed - All sights in Alexandria close earlier than normal, by 14:30
23 July	Revolution Day	Alexandria Library is closed - All Military Museums are closed - All sights in Alexandria close earlier than normal, by 14:30
6 October	Armed Forces Day	Alexandria Library is closed - All Military Museums are closed - All sights in Alexandria close earlier than normal, by 14:30
13-15 October	Bairam Feast	Alexandria Library is closed - All Military Museums are closed - All sights in Alexandria close earlier than normal, by 14:30
20-23 December	Grand Feast	Alexandria Library is closed - All Military Museums are closed - All sights in Alexandria close earlier than normal, by 14:30

#### IMPORTANT SERVICES

	Name	Hours of Operation	Distance from Port (km)
Airport	AL Nozha Airport		14 km
Churches			
Catholic	St. Mark	07:00-10:00, 18:00-19:00	3 km
Synagogue	Jewish Synagogue	No Services	5 km
Mosque	Abu El- Abbas Mouque	During Prayers time (5 times a day: 05:00am, 12:00noon, 3:00 pm, 5:30 pm, 7:00 pm)	3 km
Protestant	All Saints Anglican Church	Friday 10:30 am English Sunday 18:00 pm Arabic	5 km
Nearest Banks/ATM	Banque Du Caire	08:00 - 14:00	Port Building
Post Office	Post office	08:00 - 15:00	4 km
Internet Services	Hotels Business Centers Example: Renaissance Hotel	24 hours	10 km

#### ATTRACTIONS AND ACTIVITIES

The top five (5) cultural and historic points of interest:

	Name	Distance from Port (km)
1	Pompey's Pillar	3.5 km
2	Roman Amphitheater	3.2 km
3	Library of Alexandria ' The Bibliotheca Alexandria"	3.7 km
4	Alexandria National Museum	4 km
5	The Roman Catacombs	4 km

	Name	Hours of Operation	Distance from Port (km)
GOLF	Sporting Club of Alexandria	0900 - 1700	06 km
SWIMMING BEACH - 1	Palestine Hotel Beach	0900 - 1700	07 km
Chair rental?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	09:00 - 17:00	
Changing facilities?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	09:00 - 17:00	
Other fees, if applicable	Day Use fees include the entrance at the hotel, the use of the swimming pool and the beach facilities, with an option to have a room at the hotel for the day use with extra fees.		

SWIMMING BEACH - 2	<b>Renaissance Hotel</b>	<b>0900 - 1700</b>	<b>10 km</b>
Chair rental?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	<b>09:00 - 17:00</b>	
Changing facilities?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	<b>09:00 - 17:00</b>	
Other fees, if applicable	<b>Day Use fees include the entrance at the hotel, the use of the swimming pool and the beach facilities, with an option to have a room at the hotel for the day use with extra fees.</b>		
Nearest bicycle rental	<b>N/A</b>		
Nearest scooter/moped rental	<b>N/A</b>		

#### HOTELS, RESORTS & SPAS

	<i>Name</i>	<i>Distance from Port (km)</i>
two 5-star hotels	<b>Sheraton Montazah Hotel</b>	<b>16 km</b>
	<b>Renaissance Hotel</b>	<b>10 km</b>
two moderate hotels	<b>Paradise Inn Metropole Hotel</b>	<b>5 km</b>
	<b>Paradise Inn Windsor Palace Hotel</b>	<b>7 km</b>
one 5-star resort/spa	<b>Helnan Palestine</b>	<b>7 km</b>
one moderate resort/spa	<b>Renaissance Hotel</b>	<b>10 km</b>

#### SHOPPING

Please specify the days of the week and/or time of day that shops are closed: **Shops are opened during Weekdays from 10:00am to 8:00pm, except for Sundays when some shops are closed.**

Are there any genuinely unique items for purchase in this region? (e.g. pearls, tanzanite, woolens, olives, etc.) **local souvenirs like cotton clothes, jewellery.**

Can personal shoppers be booked through us? Yes  No

Are there any unique and colorful bazaars or food markets in the regions? If so, please give name, location and proximity to the port: **There are small local bazaars located inside the port area selling different local souvenirs. Also there are some local bazaars located in the Downtown area.**

#### DINING

Three (3) recommended restaurants:

<i>Name</i>	<i>Distance from Port (km)</i>
<b>Fish Market</b>	<b>03 km</b>
<b>Santa Lucia</b>	<b>05 km</b>
<b>Racoda</b>	<b>04 km</b>

Please list any local food specialties: **Sea Food**