

PORT QUESTIONNAIRE

NAME OF PORT: Wellington

Is this port city the same as the Cruise Line's advertised destination? Yes No

PORT SPECIFICS:

Actual Name of Port (i.e. what a guest would tell a taxi driver): **Centreport Wellington**

Do ships dock or anchor? **Offers dock or anchor**

Is this port convenient for Turnarounds? Yes No

Is there a covered and secure luggage holding area? Yes No

Is this primarily a passenger or container port? **Both**

If docking, are there preferred berths? Yes No

If so, please elaborate: **Cruise passengers arrive into one of Wellington's three terminals: Aotea Quay, Queens Wharf or the Overseas Terminal.**

If anchoring, are there preferred tender landings? Yes No

Is there a terminal building? Yes No

Does the local Tourist Board provide services at the port? Yes No

Can we provide personnel for onboard tourism information? Yes No

DISTANCES (please use kilometers throughout the form)

Port to City Center: **0.5 km**

Gangway to coaches (tour or shuttle):

Gangway to port entrance or terminal:

Is it walking distance from the pier to City Center? Yes No

PIER FACILITIES

Are phones available on the pier? Yes No

If so, are phone cards needed? Yes No

Can phone cards be purchased on the pier? Yes No

Is Internet service available on the pier? Yes No

Are there any issues on the pier that affect wheelchairs? **Please note the above are available at the dedicated Cruise Terminal**

TOUR DISPATCH

Generally speaking, is this an easy or challenging port for tour dispatch?

Please elaborate: **Transport at wharf includes Taxi's, pre booked shore ex coaches and shuttle buses**

Is there space for the coaches to line up efficiently, or must they be called in small numbers by radio from the port gate/holding area?

How do guests reach the coaches? **Through terminal building**

What is the approximate walking distance to coaches?

TRANSPORT

SHUTTLES

Is shuttle service required? Yes No

Are complimentary shuttles provided by the port? Yes No

Does the port require shuttling guests to the terminal / port entrance? Yes No

Can we supply shuttle service on request? Yes No

Are complimentary shuttles offered by local businesses? Yes No

Does the port provide dedicated crew shuttles? Yes No

Do local businesses provide dedicated crew shuttles? Yes No

What is the recommended shuttle drop-off point? **NA**

What is the distance from port to drop-off? **NA**

In normal traffic conditions, what is the drive time from port to drop-off? **NA**

Are there times of day, based on traffic patterns, when shuttle operation is not recommended? **NA**

Is an escort recommended at the shuttle drop? (e.g. difficult to find, problem with pickpockets, etc.) **NA**

In this region, are public restrooms common? Yes No

If so, do they require local currency? Yes No

TAXIS

Are taxis normally readily available at the port? Yes No

Must taxis wait at a port gate or terminal building, or can they drive directly to the pier? **Outside the Cruise terminal but if clients are arriving at Queenswharf the city is only 5 minutes**

Are taxis allowed to post Half-Day & Full-Day rates on the pier? (e.g. sandwich boards) Yes No

Are most of the taxis good quality cars? Yes No

What is the hourly rate? **N/A - Metered taxis only**

What is the taxi rate from the pier to City Center? **\$5 - \$10, but only a short walk except for Aotea Quay which is around 2kms from the City Centre**

Are multiple currencies accepted? Yes No

Credit cards? Yes No

Would the taxi usually use the meter for cruise guests? Yes No

Are there unofficial taxis of which the guests should be made aware? Yes No

PRIVATE CARS

Must private cars wait at a port gate or terminal building, or can they drive directly to the pier/gangway? **Cruise Terminal**

Are late model cars, limos & vans available in this port (Mercedes/Volvo, or basically taxi)? **Corporate Taxi's are available**

Do the majority of drivers have the language skills to act as guides, or is it recommended to hire both driver AND guide? **Driver only would be fine as the CBD is compact**

PRIVATE ARRANGEMENTS

Are helicopters, water taxis and/or private planes on or near the pier to take guests to airports, points of interest? If so, please describe: **There is a heliport which has sightseeing excursions available**

PUBLIC TRANSPORT

Please describe any ferry, bus or train service that would be of interest to cruise guests, including distance from the pier and destination: **Public Transport is available form the Cruise terminal if required. Aotea Quay arrivals may want to use bus etc but Queens Wharf is just a short walk to the CBD**

Are there any serious safety or health concerns about using public transportation in this port? If so, please detail: **NO**

DESTINATION DETAILS

Please provide a DESTINATION description that would be useful for marketing purposes:

New Zealand's capital city is a mix of a pleasant cityscape and a vibrant culture. Guests are made welcome in the city's extensive cafes and restaurants which are complemented by galleries and museums. Wellington is a wonderful stop on any itinerary with an action packed city centre, small enough to navigate on foot. Relax by the harbour or venture further to the rolling hills. Wellington is the gateway to the South Island across Cook Strait or the impressive wines of the Wairarapa

CURRENCY

What is the local currency? **New Zealand Dollar**

Are US Dollars accepted? Yes No

Are GBP accepted? Yes No

Are Euros accepted? Yes No

Are there exchange facilities on the pier? Yes No

Are credit cards readily accepted? Yes No

TELEPHONE

Country Code: **+64**

City Codes:	City Name	Code
	Wellington	(0) 4
	Auckland	(0) 9
	Christchurch	(0) 3

VISA INFORMATION

Do any nationalities require visas to enter this port? Yes No

If so, please list: **Clients from Australia, USA, UK do NOT require Visa's for short stays**

Are ship blanket visas available for this port? Yes No

MONTHLY TEMPERATURES & RAINFALL

Average monthly temperatures and rainfall for each month of the year

	<i>Jan</i>	<i>Feb</i>	<i>Mar</i>	<i>Apr</i>	<i>May</i>	<i>Jun</i>	<i>Jul</i>	<i>Aug</i>	<i>Sep</i>	<i>Oct</i>	<i>Nov</i>	<i>Dec</i>
Degrees Centigrade	21	21	19	17	14	13	12	12	14	16	17	19
Centimeters	8.1	8.1	8.1	9.7	11	11	13	11	9.7	10	8	8
Degrees Fahrenheit	70	70	66	63	57	55	54	54	57	61	63	66
Inches	3	3	3	4	4	4	5	4	4	4	3	3

IMPORTANT HOLIDAYS AND FESTIVALS

Dates, events and possible effect of a ship call

<i>Date</i>	<i>Event</i>	<i>Effect on ship call</i>
25 Jan	Wellington Anniversary	Some retail shops closed
06 Feb	Waitangi Day (National Holiday)	Some retail shops closed

IMPORTANT SERVICES

	<i>Name</i>	<i>Hours of Operation</i>	<i>Distance from Port (km)</i>
Airport	Wellington International Airport		8 km
Churches			
Catholic	St Mary of the Angels	7am - 6pm	1 km
Synagogue	Beth El Synagogue		2 km
Mosque	Wellington Mosque		4 km
Protestant	Anglican Church St Peters		1.5 km
Nearest Banks/ATM	Wellington City has a large number of Banks and ATM's less than 1km from the Cruise Terminal		
Post Office	Lambton Quay		0.8 km
Internet Services	Wellington has a large number of internet cafes within 1 km of the Cruise terminal		

ATTRACTIONS AND ACTIVITIES

The top five (5) cultural and historic points of interest:

	<i>Name</i>	<i>Distance from Port (km)</i>
1	Museum of New Zealand Te Papa	0.6 km
2	Wellington Harbour	0.2 km
3	Parliament Buildings	0.8 km
4	Botanic Garden	1.5
5	Martinborough Wine District	80 - 90 km

	<i>Name</i>	<i>Hours of Operation</i>	<i>Distance from Port (km)</i>
GOLF	Royal Wellington Golf Club	Daylight hours	26 km
SWIMMING BEACH - 1	Oriental Bay		2 km
Chair rental?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
Changing facilities?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
Other fees, if applicable	NA		
Nearest bicycle rental	NA		
Nearest scooter/moped rental	NA		

HOTELS, RESORTS & SPAS

	<i>Name</i>	<i>Distance from Port (km)</i>
two 5-star hotels	Ohtel	1.2 km
	Bolton	1.1 km
moderate hotel	Museum Hotel	2 km
one 5-star resort/spa	Wharekauhau Lodge	120 km
one moderate resort/spa	Intercontinental Wellington	0.2 km

SHOPPING

Please specify the days of the week and/or time of day that shops are closed: **Some retail closed on Sunday**

Are there any genuinely unique items for purchase in this region? (e.g. pearls, tanzanite, woolens, olives, etc.) **Wine from the nearby Wairarapa**

Can personal shoppers be booked through us? Yes No

Are there any unique and colorful bazaars or food markets in the regions? If so, please give name, location and proximity to the port: **NA**

DINING

Three (3) recommended restaurants:

<i>Name</i>	<i>Distance from Port (km)</i>
Martin Bosley's Yacht Club Restaurant	2.3 km
Logan Brown	2.2 km
Dockside	0.8 km

Please list any local food specialties: **NA**