

## PORT QUESTIONNAIRE

---

---

**NAME OF PORT: Bangkok Port or Khlong Toei**

---

Alternate spelling(s), if applicable: **Klong Toey**

Phonetic pronunciation: **Klong Deu**

Is this port city the same as the Cruise Line's advertised destination? Yes  No

Please provide a brief OPERATIONAL port description:

**The Bangkok Port is located on the left side of the Chao Phraya River between km.+26.5 and km.+28.5 Klongtoey District, Bangkok. The Bangkok Port covers an area of about 930 acres, 340 acres of which are inside the customs fence and used for operational purposes. The remainder comprises 51 acres operational area outside the customs fence. 30 acres for future expansion, 340 acres rental area for commercial use and housing projects, 100 acres slum area, and 74 acres used for access roads.**

### PORT SPECIFICS:

---

Actual Name of Port (i.e. what a guest would tell a taxi driver): **Khlong Toei Port**

Do ships dock or anchor? **Dock**

Is this port convenient for Turnarounds? Yes  No

If not, why? **There is no terminal building, clients disembark onto container yard**

Is there a covered and secure luggage holding area? Yes  No

Is this primarily a passenger or container port? **Container**

If docking, are there preferred berths? Yes  No

If so, please elaborate: **At the mouth of the Chao Praya River**

If anchoring, are there preferred tender landings? Yes  No

Is there a terminal building? Yes  No

Does the local Tourist Board provide services at the port? Yes  No

Can we provide personnel for onboard tourism information? Yes  No

### DISTANCES (please use kilometers throughout the form)

Port to City Center: **Bangkok-10-20km**

Gangway to coaches (tour or shuttle): **less than 50 meters**

Gangway to port entrance or terminal: **10 minutes - driving**

Is it walking distance from the pier to City Center? Yes  No

### PIER FACILITIES

Are phones available on the pier? Yes  No

If so, are phone cards needed? Yes  No

Can phone cards be purchased on the pier? Yes  No

Is Internet service available on the pier? Yes  No

### TOUR DISPATCH

Generally speaking, is this an easy or challenging port for tour dispatch?

Please elaborate: **Easy, not congested as it is primarily a shipping port**

Is there space for the coaches to line up efficiently, or must they be called in small numbers by radio from the port gate/holding area? **2 coaches and 10 mini vans can park next to gangway, with an additional holding area 5 minutes away**

How do guests reach the coaches? **Across from gangway**

What is the approximate walking distance to coaches? **less than 50 meters**

## TRANSPORT

---

### SHUTTLES

- Is shuttle service required? Yes  No
- Are complimentary shuttles provided by the port? Yes  No
- Does the port require shuttling guests to the terminal / port entrance? Yes  No
- Can we supply shuttle service on request? Yes  No
- Are complimentary shuttles offered by local businesses? Yes  No
- Does the port provide dedicated crew shuttles? Yes  No
- Do local businesses provide dedicated crew shuttles? Yes  No
- What is the recommended shuttle drop-off point? **Bangkok, MRT or skytrain stations**
- What is the distance from port to drop-off? **Bangkok - 10-20km**
- In normal traffic conditions, what is the drive time from port to drop-off? **30minutes with no traffic**
- Are there times of day, based on traffic patterns, when shuttle operation is not recommended? **During morning and afternoon peak hours, Friday nights and Sunday afternoons (times when people are leaving and returning to BKK)**
- Is an escort recommended at the shuttle drop? (e.g. difficult to find, problem with pickpockets, etc.) **Yes**
- In this region, are public restrooms common? Yes  No
- If so, do they require local currency? Yes  No

### TAXIS

- Are taxis normally readily available at the port? Yes  No
- Must taxis wait at a port gate or terminal building, or can they drive directly to the pier? **Taxis without passenger does not allow to get inside the port. If guests want to take taxi, they have to wait outside.**
- Are taxis allowed to post Half-Day & Full-Day rates on the pier? (e.g. sandwich boards) Yes  No
- Are most of the taxis good quality cars? Yes  No
- What is the hourly rate? **Metered**
- What is the taxi rate from the pier to City Center? **Depend on traffic and distance, estimate rate US\$ 5/way.**
- Are multiple currencies accepted? Yes  No
- Credit cards? Yes  No
- Would the taxi usually use the meter for cruise guests? Yes  No
- Are there unofficial taxis of which the guests should be made aware? Yes  No
- If so, please elaborate: **Most taxis will try to take clients to certain shops to receive commissions**

### PRIVATE CARS

- Must private cars wait at a port gate or terminal building, or can they drive directly to the pier/gangway? **At the gang way on request**
- Are late model cars, limos & vans available in this port (Mercedes/Volvo, or basically taxi)? **No**
- Do the majority of drivers have the language skills to act as guides, or is it recommended to hire both driver AND guide? **No, guide and driver are recommended**

### PRIVATE ARRANGEMENTS

- Are helicopters, water taxis and/or private planes on or near the pier to take guests to airports, points of interest? If so, please describe: **Water taxi, can meet ship and ferry guests**

### PUBLIC TRANSPORT

- Please describe any ferry, bus or train service that would be of interest to cruise guests, including distance from the pier and destination: **MRT and Skytrain link to each other and provide smooth air conditioned travel around Bangkok. There is an MRT station near the entrance of the port**

## DESTINATION DETAILS

---

Please provide a DESTINATION description that would be useful for marketing purposes.

**Bangkok - So much to see and do that a famous author once said, 'the best gift Bangkok offers me is the reassurance that I will never get bored'. From top hotels in the world to delicious noodle stalls along the streets, to magnificent shimmering temples to bustling flea markets, this city never fails to impress.**

### CURRENCY

What is the local currency? **THB**

Are US Dollars accepted? Yes  No

Are GBP accepted? Yes  No

Are Euros accepted? Yes  No

Are there exchange facilities on the pier? Yes  No

Are credit cards readily accepted? Yes  No

### TELEPHONE

Country Code: **66**

City Codes:	City Name	Code
	<b>Bangkok</b>	<b>02</b>
	<b>Pattaya</b>	<b>038</b>
	<b>Chiang Mai</b>	<b>053</b>

### VISA INFORMATION

Do any nationalities require visas to enter this port? Yes  No

If so, please list:

**Passport holders from the following countries are not required to obtain a visa when entering Thailand for tourism purposes and will be permitted to stay in the Kingdom for a period not exceeding 30 days on each visit. Foreigners who enter the Kingdom under the Tourist Visa Exemption category may re-enter and stay in Thailand for a cumulative duration of stay not exceeding 90 days within any 6-month period from the date of first entry.**

1. Australia : Commonwealth of Australia
2. Austria : Republic of Austria
3. Belgium : Kingdom of Belgium
4. Brazil : Federative Republic of Brazil (\*\*\*\*)
5. Bahrain : State of Bahrain
6. Brunei Darussalam : Negara Brunei Darussalam
7. Canada
8. Denmark : Kingdom of Denmark
9. Finland : Republic of Finland
10. France : French Republic
11. Germany : Federal Republic of Germany
12. Greece : Hellenic Republic
13. Hong Kong : Hong Kong Special Administrative Region
14. Iceland : Republic of Iceland
15. Indonesia : Republic of Indonesia
16. Ireland : Republic of Ireland
17. Israel : State of Israel
18. Italy : Republic of Italy
19. Japan
20. Korea : Republic of Korea (\*\*\*\*)
21. Kuwait : State of Kuwait
22. Luxembourg : Grand Duchy of Luxembourg
23. Malaysia
24. Netherlands : Kingdom of the Netherlands
25. New Zealand
26. Norway : Kingdom of Norway
27. Oman : Sultanate of Oman
28. Peru : Republic of Peru (\*\*\*\*)
29. Philippines : Republic of the Philippines
30. Portugal : Republic of Portugal
31. Qatar : State of Qatar
32. Singapore : Republic of Singapore
33. Spain : Kingdom of Spain
34. South Africa : Republic of South Africa
35. Sweden : Kingdom of Sweden
36. Switzerland : Swiss Confederation
37. Turkey : Republic of Turkey
38. United Arab Emirates
39. United Kingdom : United Kingdom of Great Britain and Northern Ireland
40. United States of America
41. Vietnam : Socialist Republic of Vietnam

## MONTHLY TEMPERATURES & RAINFALL

Average monthly temperatures and rainfall for each month of the year:

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Degrees Centigrade	32	33	34	35	34	33	32	32	32	31	31	31
Centimeters	.08	.2	.36	.58	1.9	1.6	1.6	1.7	3.0	2.0	.66	.5
Degrees Fahrenheit	90	91	93	95	93	91	90	90	90	88	88	88
Inches	0.03	0.08	0.14	0.23	0.74	0.62	0.62	0.66	1.17	0.78	0.26	0.20

## IMPORTANT HOLIDAYS AND FESTIVALS

Dates, events and possible effect on a ship call

Date	Event	Effect on ship call
January 1	New Years Day	Most shops closed
February 9	Makha Bucha Day	Most shops closed
April 6	Charki Day	Most shops closed
April 13-15	Songkarn Festival	Most shops closed, many roads closed to traffic, open water activities (PAX will get wet)
May 1	National Labour Day	Shops closed
May 5	Coronation Day	Most shops closed
May 8	Wisaka Bucha Day	Most shops closed
July 7	Asarnha Bucha Day	Most shops closed
August 12	H.M. the Queen's Birthday (Mothers Day)	Most shops closed
October 23	Chulalongkorn Day	Most shops closed
December 5	H.M. the King's Birthday (Fathers Day)	Shops closed
December 10	Constitution Day	Most shops closed
December 25	Christmas Day	Most shops closed
December 31	New Year's Eve	Most shops closed
January 1	New Year's Day - 2009	Most shops closed

## IMPORTANT SERVICES

	Name	Hours of Operation	Distance from Port (km)
Airport	Suvarnabhumi International Airport		25 km
Churches			
Catholic	Kalawar Church	outside of school hours	20km
Synagogue	Chabad House	early - late	20km
Mosque	Amannarue-mit mosque		
Protestant	Wattana Church	opens early	20km
Nearest Banks/ATM	Numerous banks and ATM's in Bangkok and Pattaya, Try Bangkok Bank, Siam Commercial Bank or KrungThai Bank		
Post Office	Thailand Post, Offices in Bagkok		
Internet Services	Numerous internet cafes in Bangkok, True café is among the best (THB 40 per hour)		

## ATTRACTIONS AND ACTIVITIES

The top five (5) cultural and historic points of interest:

	Name	Distance from Port (km)
1	Grand Palace / Wat Phra Kaew, Bangkok	20km
2	The Floating Markets	45-80km
3	Bangkok Klongs (canals), Bangkok was once called the Venice of the East -including old city, Royal barge museum and Chao Praya River	20km
4	Jim Thompson house and museum	20km
5	Vimarnmek Golden Teak Mansion	20km

	Name	Hours of Operation	Distance from Port (km)
GOLF	Laem Chabang International Country Club	tee off from 0600-1800	135km
SWIMMING BEACH - 1	Pattaya Beach		150km
Chair rental?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		
Changing facilities?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		

SWIMMING BEACH - 2	<b>Jomtien Beach</b>		<b>150km</b>
Chair rental?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		
Changing facilities?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
Nearest bicycle rental	n/a		
Nearest scooter/moped rental	n/a		

#### HOTELS, RESORTS & SPAS

	<i>Name</i>	<i>Distance from Port (km)</i>
two 5-star hotels	<b>The Oriental, Bangkok</b>	<b>20km</b>
	<b>The Peninsula, Bangkok</b>	<b>20km</b>
two moderate hotels	<b>The Conrad</b>	<b>20km</b>
	<b>The Metropolitan</b>	<b>20km</b>
one 5-star resort/spa	<b>Evason Hua Hin &amp; Six Senses Spa</b>	<b>230km</b>
one moderate resort/spa	<b>Paradee resort, Ko Samet</b>	<b>190km</b>

#### SHOPPING

Please specify the days of the week and/or time of day that shops are closed: **Before 10.30am and after 10.00pm**

Can personal shoppers be booked through us? Yes  No

Are there any unique and colorful bazaars or food markets in the regions? If so, please give name, location and proximity to the port: **Chatuchak Weekend market, Chatuchak park, 130km from port (approximate)**

#### DINING

Three (3) recommended restaurants:

<i>Name</i>	<i>Distance from Port (km)</i>
<b>Le Nomandie, The Oriental, Bangkok</b>	<b>20km</b>
<b>Breeze @ state tower, Bangkok</b>	<b>20km</b>
<b>Vertigo, Banyan Tree, bangkok</b>	<b>20km</b>

Please list any local food specialties:

**Tom Kah- Coconut Milk Soup**

**Tom Yum- Hot and Sour Soup**

**Som Tum- Papaya Salad**

**Yum Talay- Seafood Salad**

**Pad Thai- Everyone's Favorite!**