

PORT QUESTIONNAIRE

NAME OF PORT: **Laem Chabang**

Phonetic pronunciation: **lum-cha-bung**

Is this port city the same as the Cruise Line's advertised destination? Yes No

Please provide a brief OPERATIONAL port description:

Laem Chabang Port, located in the eastern part of Thailand, covers an area of 2,572 acres. It is the main deep sea port of Thailand that offers universal services in order to exchange goods worldwide. It consists of several minor ports that provide services as follows:

**Seven container terminals
One multipurpose terminal
One Ro/Ro terminal
One passengers and Ro/Ro terminal
One general cargo terminal
One shipyard terminal**

PORT SPECIFICS:

Actual Name of Port (i.e. what a guest would tell a taxi driver): **Laem Chabang Port**

Do ships dock or anchor? **Dock**

Is this port convenient for Turnarounds? Yes No

Is there a covered and secure luggage holding area? Yes No

Is this primarily a passenger or container port? **Container**

If docking, are there preferred berths? Yes No

If so, please elaborate: **A1, at the only terminal building**

If anchoring, are there preferred tender landings? Yes No

If so, please elaborate: **Anchorage Location before entering LCP : LAT 13-04'-18"N, LONG 100-50'-28"E**

Is there a terminal building? Yes No

Does the local Tourist Board provide services at the port? Yes No

Can we provide personnel for onboard tourism information? Yes No

DISTANCES (please use kilometers throughout the form)

Port to City Center: **Bangkok- 110km**

Pattaya - 20km

Gangway to coaches (tour or shuttle): **Less than 50 meters through terminal building**

Gangway to port entrance or terminal: **15 minutes - driving**

Is it walking distance from the pier to City Center? Yes No

PIER FACILITIES

Are phones available on the pier? Yes No

If so, are phone cards needed? Yes No

Can phone cards be purchased on the pier? Yes No

Is Internet service available on the pier? Yes No

Are there any issues on the pier that affect wheelchairs? **n/a**

TOUR DISPATCH

Generally speaking, is this an easy or challenging port for tour dispatch? **Easy**

Is there space for the coaches to line up efficiently, or must they be called in small numbers by radio from the port gate/holding area? **Coaches park next to terminal building and can easily be called up to terminal entrance**

How do guests reach the coaches? **Through terminal building**

What is the approximate walking distance to coaches? **Less than 50 meters through terminal building**

TRANSPORT

SHUTTLES

- Is shuttle service required? Yes No
- Are complimentary shuttles provided by the port? Yes No
- Does the port require shuttling guests to the terminal / port entrance? Yes No
- Can we supply shuttle service on request? Yes No
- Are complimentary shuttles offered by local businesses? Yes No
- Does the port provide dedicated crew shuttles? Yes No
- Do local businesses provide dedicated crew shuttles? Yes No

What is the recommended shuttle drop-off point? **Bangkok or Pattaya hotels**

What is the distance from port to drop-off? **Bangkok - 130km**
Pattaya - 20km

In normal traffic conditions, what is the drive time from port to drop-off? **Bangkok - 2.5 hours**
Pattaya - 30 mins

Are there times of day, based on traffic patterns, when shuttle operation is not recommended? **During morning and afternoon peak hours, Friday nights and Sunday afternoons (times when people are leaving and returning to BKK)**

Is an escort recommended at the shuttle drop? (e.g. difficult to find, problem with pickpockets, etc.) **Yes**

In this region, are public restrooms common? Yes No

If so, do they require local currency? Yes No

TAXIS

Are taxis normally readily available at the port? Yes No

Must taxis wait at a port gate or terminal building, or can they drive directly to the pier? **Nearby the terminal building**

Are taxis allowed to post Half-Day & Full-Day rates on the pier? (e.g. sandwich boards) Yes No

Are most of the taxis good quality cars? Yes No

What is the hourly rate? **Normally half day/full day or place to place rates**

What is the taxi rate from the pier to City Center? **Bangkok - US\$65 avg. (negotiable)**

Are multiple currencies accepted? Yes No

Credit cards? Yes No

Would the taxi usually use the meter for cruise guests? Yes No

Are there unofficial taxis of which the guests should be made aware? Yes No

If so, please elaborate: **Most taxis will try to take clients to certain shops to receive commissions**

PRIVATE CARS

Must private cars wait at a port gate or terminal building, or can they drive directly to the pier/gangway? **Nearby the terminal building**

Are late model cars, limos & vans available in this port (Mercedes/Volvo, or basically taxi)? **Sedans and min vans**

Do the majority of drivers have the language skills to act as guides, or is it recommended to hire both driver AND guide? **No, guide and driver recommended**

PRIVATE ARRANGEMENTS

Are helicopters, water taxis and/or private planes on or near the pier to take guests to airports, points of interest? If so, please describe: **n/a**

PUBLIC TRANSPORT

Please describe any ferry, bus or train service that would be of interest to cruise guests, including distance from the pier and destination: **Train available, but direct transfers are recommended**

Are there any serious safety or health concerns about using public transportation in this port? If so, please detail: **n/a**

DESTINATION DETAILS

Please provide a DESTINATION description that would be useful for marketing purposes.

Bangkok - So much to see and do that a famous author once said, 'the best gift Bangkok offers me is the reassurance that I will never get bored'. From top hotels in the world to delicious noodle stalls along the streets, to magnificent shimmering temples to bustling flea markets, this city never fails to impress.

CURRENCY

What is the local currency? **THB**

Are US Dollars accepted? Yes No

Are GBP accepted? Yes No

Are Euros accepted? Yes No

Are there exchange facilities on the pier? Yes No

Are credit cards readily accepted? Yes No

TELEPHONE

Country Code: **66**

City Codes:	City Name	Code
	Bangkok	02
	Pattaya	038
	Chiang Mai	053

VISA INFORMATION

Do any nationalities require visas to enter this port? Yes No

If so, please list: **Passport holders from the following countries are not required to obtain a visa when entering Thailand for tourism purposes and will be permitted to stay in the Kingdom for a period not exceeding 30 days on each visit.**

Foreigners who enter the Kingdom under the Tourist Visa Exemption category may re-enter and stay in Thailand for a cumulative duration of stay not exceeding 90 days within any 6-month period from the date of first entry.

1. Australia : Commonwealth of Australia
2. Austria : Republic of Austria
3. Belgium : Kingdom of Belgium
4. Brazil : Federative Republic of Brazil (****)
5. Bahrain : State of Bahrain
6. Brunei Darussalam : Negara Brunei Darussalam
7. Canada
8. Denmark : Kingdom of Denmark
9. Finland : Republic of Finland
10. France : French Republic
11. Germany : Federal Republic of Germany
12. Greece : Hellenic Republic
13. Hong Kong : Hong Kong Special Administrative Region
14. Iceland : Republic of Iceland
15. Indonesia : Republic of Indonesia
16. Ireland : Republic of Ireland
17. Israel : State of Israel
18. Italy : Republic of Italy
19. Japan
20. Korea : Republic of Korea (****)
21. Kuwait : State of Kuwait
22. Luxembourg : Grand Duchy of Luxembourg
23. Malaysia
24. Netherlands : Kingdom of the Netherlands
25. New Zealand
26. Norway : Kingdom of Norway
27. Oman : Sultanate of Oman
28. Peru : Republic of Peru (****)
29. Philippines : Republic of the Philippines
30. Portugal : Republic of Portugal
31. Qatar : State of Qatar
32. Singapore : Republic of Singapore
33. Spain : Kingdom of Spain
34. South Africa : Republic of South Africa
35. Sweden : Kingdom of Sweden
36. Switzerland : Swiss Confederation
37. Turkey : Republic of Turkey
38. United Arab Emirates
39. United Kingdom : United Kingdom of Great Britain and Northern Ireland
40. United States of America
41. Vietnam : Socialist Republic of Vietnam

Are ship blanket visas available for this port? Yes No

MONTHLY TEMPERATURES & RAINFALL

Average monthly temperatures and rainfall for each month of the year

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Degrees Centigrade	32	33	34	35	34	33	32	32	32	31	31	31
Centimeters	.08	.2	.36	.58	1.9	1.6	1.6	1.7	3.0	2.0	.66	.5
Degrees Fahrenheit	90	91	93	95	93	91	90	90	90	88	88	88
Inches	0.03	0.08	0.14	0.23	0.74	0.62	0.62	0.66	1.17	0.78	0.26	0.20

IMPORTANT HOLIDAYS AND FESTIVALS

Dates, events and possible effect on a ship call

Date	Event	Effect on ship call
January 1	New Years Day	Most shops closed
February 21	Makha Bucha Day	Most shops closed
April 7	Charki Day	Most shops closed
April 14-15	Songkarn Festival	Most shops closed, many roads closed to traffic, open water activities (PAX will get wet)
May 1	National Labour Day	Shops closed
May 5	Coronation Day	Most shops closed
May 19	Wisaka Bucha Day	Most shops closed
July 17	Asarnha Bucha Day	Most shops closed
August 12	H.M. the Queen's Birthday (Mothers Day)	Most shops closed
October 23	Chulalongkorn Day	Most shops closed
December 5	H.M. the King's Birthday (Fathers Day)	Shops closed
December 10	Constitution Day	Most shops closed
December 25	Christmas Day	Most shops closed
December 31	New Year's Eve	Most shops closed
January 1	New Year's Day - 2009	Most shops closed

IMPORTANT SERVICES

	Name	Hours of Operation	Distance from Port (km)
Airport	Suvarnabhumi International Airport		120 km
Churches			
Catholic	Kalawar Church	outside of school hours	130km
Synagogue	Chabad House	early - late	130km
Mosque	Amannarue-mit mosque		
Protestant	Wattana Church	opens early	130km
Nearest Banks/ATM	Numerous banks and ATM's in Bangkok and Pattaya, Try Bangkok Bank, Siam Commercial Bank or Bank Thai		
Post Office	Thailand Post, Offices in Bangkok and Pattaya		
Internet Services	Numerous internet cafes in Bangkok and Pattaya, True café is among the best (THB 40 per hour)		

ATTRACTIONS AND ACTIVITIES

The top five (5) cultural and historic points of interest:

	Name	Distance from Port (km)
1	Grand Palace / Wat Phra Kaew, Bangkok	130km
2	The Floating Markets	130km-200km
3	Bangkok Clongs (canals), Bangkok was once called the Venice of the East -including old city, Royal barge museum and Chao Praya River	130km
4	Jim Thompson house and museum	130km
5	Vimarnmek Golden Teak Mansion	130km

	Name	Hours of Operation	Distance from Port (km)
GOLF	Laem Chabang International Country Club	tee off from 0600-1800	15km
SWIMMING BEACH - 1	Pattaya Beach		20km

Chair rental?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		
Changing facilities?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
SWIMMING BEACH - 2	Jomtien Beach		
Chair rental?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		
Changing facilities?	Yes <input type="checkbox"/> No <input type="checkbox"/>		
Nearest bicycle rental	Pattaya		
Nearest scooter/moped rental	Pattaya		

HOTELS, RESORTS & SPAS

	<i>Name</i>	<i>Distance from Port (km)</i>
two 5-star hotels	The Oriental, Bangkok	130km
	The Peninsula, Bangkok	130km
two moderate hotels	The Conrad	130km
	The Metropolitan	130km
one 5-star resort/spa	Evason Hua Hin & Six Senses Spa	360km
one moderate resort/spa	Paradee resort, Ko Samet	80km

SHOPPING

Please specify the days of the week and/or time of day that shops are closed: **Before 10.30am and after 9.00pm**

Are there any genuinely unique items for purchase in this region? (e.g. pearls, tanzanite, woolens, olives, etc.)

Can personal shoppers be booked through us? Yes No

Are there any unique and colorful bazaars or food markets in the regions? If so, please give name, location and proximity to the port: **Chatuchak Weekend market, Chatuchak park, 130km from port (approximate)**

DINING

Three (3) recommended restaurants:

<i>Name</i>	<i>Distance from Port (km)</i>
Le Nomandie, The Oriental, Bangkok	130km
Breeze @ state tower, Bangkok	130km
vertigo, Banyan Tree, bangkok`	130km

Please list any local food specialties:

Tom Kah- Coconut Milk Soup
Tom Yum- Hot and Sour Soup
Som Tum- Papaya Salad
Yum Talay- Seafood Salad
Pad Thai- Everyone's Favorite!